

Szkolenie: Oracle Siebel Business Automation 15.5



Cel szkolenia:

In this course, students learn fundamental technologies and techniques for automating business processes in Siebel applications. The curriculum focuses on core technologies that are used in many Siebel automation facilities, such as business services and Siebel Workflow. Students get hands-on experience with Siebel automation and create solutions to simple and more complex automation problems. It is appropriate for Siebel 15.x and 8.x customers. Practices are performed using Open UI.

Siebel business automation is implemented both in Siebel Tools and in the Siebel client, and this course presents a discussion of both. Students configure workflow processes and task flows in Siebel Tools, as well as implementing workflows for Siebel Universal Inbox and for Siebel Data Validation Manager. In the Siebel Web client, students implement Siebel State Models, Siebel SmartScripts, and configure assignment rules. Students also learn the role of scripting for automating Siebel applications.

Learn to:

- Create workflows to automate business processes
- Configure the Siebel Inbox
- Create tasks to guide users through complex procedures
- Use Siebel client facilities for automation
- Use Siebel Assignment Manager to assign business data to users

Benefits To You:

Get hands-on experience with the technologies and techniques for automating business processes in Siebel applications. With this knowledge, you can create solutions that simplify and automate your business processes.

Objectives:

- Create workflows to automate business processes
- Configure the Siebel Inbox
- Create tasks to guide users through complex procedures
- Use Siebel client facilities for automation
- Use Siebel Assignment Manager to assign business data to users

Plan szkolenia:

- Siebel Business Services
 - Describing a business service
 - Describing the structure and role of property sets
 - Using the business service simulator to test a business service
- Creating and Deploying Siebel Workflow Processes
 - Creating a workflow process using Siebel Tools
 - Testing workflow processes using the Workflow Simulator
 - Publishing and activating workflows
- Describing the Siebel Workflow architecture
 - Creating robust workflows using sub-processes and queries
 - Invoking workflows with run-time events and custom controls
 - Using workflow policies to invoke workflow processes
- Configuring Siebel Universal Inbox
 - Enabling an existing data type for the Inbox
- Using Siebel Data Validation Manager
 - Creating and activating validation rule sets
 - Invoking Data Validation Manager from a workflow or run-time event
- Using Siebel Task UI
 - Describe the features of Siebel Task UI
 - Invoke and complete a task
 - Configure and administer a task
 - Configure branching logic in a task using transient business components Use task properties in task steps
- Introducing Siebel Scripting
 - Describing appropriate uses for scripting in Siebel business automation Identifying scripted objects in Siebel Tools
- Creating SmartScripts to automate customer interactions
 - Describing the features of SmartScript
 - Identifying the elements that make up a SmartScript
 - Create a basic Siebel SmartScript
 - Personalizing a SmartScript with user properties
 - Customizing data displayed in a SmartScript with search specifications and picklists Add Siebel eScript to a SmartScript
- Using Siebel State Model
 - Describe how state models can enforce business logic

- Create a new state model
- Assigning Business Data with Siebel Assignment Manager
 - Explaining the role of Siebel
 - Assignment Manager
 - Describing the components of assignment rules
 - Creating and testing assignment rules
 - Describing the Siebel assignment methodology
 - Configure assignment objects in Siebel Tools
 - Invoke Assignment
 - Manager in dynamic mode

Wymagania:

Required Prerequisites:

- Siebel Technical Foundations 15.5

Poziom trudności



Certyfikaty:

Uczestnicy szkoleń otrzymają zaświadczenia o ukończeniu kursu sygnowane przez firmę Oracle.

Prowadzący:

Autoryzowany wykładowca Oracle.