

Szkolenie: HPE

## Certified TIA-942 Internal Auditor (CTIA®) Training with Exam



#### Cel szkolenia:

This course builds further on the technical understanding of the standard acquired in the CTDC (Certified TIA-942 Design Consultant) course (H7G61S). It enables participants to develop skills and knowledge to conduct an internal audit program by applying widely recognized audit principles, procedures, and techniques which are aligned with the ISO-19011 auditing guideline.

#### Course objectives

After completion of the course, the participant will be able to:

- Prepare the organization for an audit according to ANSI/TIA-942 including preparation of the required documents, resource planning and management of the audit process itself
- Conduct an internal audit according to ANSI/TIA-942 following ISO-19011 guidelines
- Facilitate and support the external audit to ANSI/TIA-942
- Manage the post-audit process with respect to CAR (Corrective Action Reports), gap closing, and final certification
- Facilitate surveillance and recertification Audits

#### Audience

The primary audiences for this course are senior quality assurance professionals and managers, enterprise managers responsible for governance and risk management, technical experts, project managers and consultants, internal auditors, and compliance officers—virtually anybody involved in ANSI/TIA-942 compliance certification-related projects, either from an end-user or vendor perspective.

### Plan szkolenia:

- Fundamental concepts and process of an internal audit
  - Terms and definitions
  - o Difference between an internal and external auditor
  - Audit principles
  - Auditor competency requirements

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- Managing an audit program
  - Establishing the audit objectives
  - Establishing the audit program
- Planning the audit
  - Planning the schedule
  - Resource planning
  - Tools/equipment required
  - Document requirements
    - Design documents
    - Process documents
    - Declarations
- Conducting the audit
  - Conducting an opening meeting
  - Conducting the audit
  - Interviews
  - Document review
  - Facility review
  - Typical non-conformities
    - Architectural
    - Electrical
    - Mechanical
    - Telecommunications
  - Preparing the audit conclusions
  - Conducting the closing meeting
- Preparing and distributing the audit report
  - Audit report requirements
  - Classification of non-conformities
  - Typical format of an audit report
- Following up on the audit
  - The CAR Corrective action report
  - Evaluation of the corrective action report
- Requesting a formal external audit
- Issuing a conformity certificate
  - Requirements of the certificate
  - Registration of the certificate
- Surveillance audits

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- Recertification audits
- Exam (Certified TIA-942 internal auditor

## Wymagania:

Participants must hold a valid CTDC certificate in order to be able to register for the CTIA class.

# Poziom trudności

# Certyfikaty:

Candidates who successfully pass the exam will receive the official 'Certified TIA-942 Design Consultant' certificate. The certification is valid for three years after which the candidate needs to recertify.

## Prowadzący:

Authorized HPE Trainer.

## Informacje dodatkowe:

Certification exams are administered at the end of the last day of training, using paper-based or online format, depending on the country in which the course is delivered.

The exam is a 60-minute closed book exam, with 40 multiple-choice questions. The candidate requires a minimum of 32 correct answers to pass the exam. The certification is valid for three years after which the student needs to re-certify.

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