

Training: Micro Focus AM330 - Asset Manager Modules



TRAINING GOALS:

This five-day, instructor-led training is designed to provide the technical skills and knowledge needed to implement and configure Asset Manager (AM) following Information Technology Service Management (ITSM) best practices and Information Technology Administration Management (ITAM) processes. The class covers such modules as Contracts, Financials, and Procurement. In addition, students learn how to track software licenses. These skills assist an Administrator in their ability to implement an asset management solution in an enterprise-level business or large organization. The class consists of approximately 50% lecture and 50% hands-on lab exercises.

This course is designed for users who are proficient in Asset Manager

Upon successful completion of this course, you should be able to:

- Describe the evolutionary approach to Asset Management (AM)
- Differentiate between assets and configuration items (CIs)
- Federate IT assets with Universal Configuration Management Database (UCMDB)
- Differentiate between CI attributes and Asset attributes
- Describe the UCMDB-to-AM integration
- Manage catalogs and requests
- Manage estimates and purchase orders
- Manage receipts and returns
- Manage invoices
- Explain currencies
- Explain exchange rates
- Describe expenses and budgets
- Identify the different types of contracts and who uses contracts
- Describe the Contracts Data Model
- Identify the Contract module requirements
- Describe the different types of contracts
- Describe a master lease
- Work with a lease schedule
- Describe the different types of work orders
- Describe the evolution of a work order

- Track work orders
- Describe the purpose and benefits of software management
- Implement software management
- Install the software
- Describe software counters
- Ensure that the software is in compliance
- Manage software contracts
- Manage software license and installations
- Define user rights and add and remove software
- Manage software license compliance
- Describe the required components of Crystal Reports
- Locate the stored reports
- Describe how reports are referenced

Audience/Job Roles

This course is designed for:

- Customers – Administrators, developers, web developers, and managers who are managing the Asset Manager 9.x product
- Channel Partners and C&I personnel – Consultants, system architects, integrators, and planners who help customers with Asset Manager 9.x implementations

CONSPECT:

- Course Overview
 - Course objectives
 - Class topic schedule
 - Daily schedule
 - Instructor and student introductions
 - Class logistics
 - Participants requests
 - MyRoom tour
 - MyRoom toolbar
 - Indicating your status
 - Annotations
 - Information about eBooks
 - Related courses and learning path

- Certification
- Summary
- Feedback
- Asset Management Overview
 - Describe the evolutionary approach to Asset Management
 - Differentiate between assets and CIs
 - Federate IT assets with UCMDB
 - Differentiate between CI attributes and Asset attributes
 - Describe the Service Asset and Configuration Management (SACM) solution architecture
 - Describe the UCMDB-to-AM integration
 - Prepare the database to be able to access the AM modules
- Procurement Management
 - Manage catalogs
 - Manage requests
 - Manage estimates and purchase orders
 - Manage receipts and returns
 - Manage invoices
 - Describe the procurement cycle
- Financial Management
 - Describe who uses financials
 - Explain currencies
 - Explain exchange rates
 - Describe expenses and budgets
- Contract Management
 - Identify the different types of contracts and who uses contracts
 - Describe the purpose of the Contract module
 - Describe the Contracts Data Model
 - Identify the Contract module requirements
 - Describe the terminology used in the Contract module
 - Describe the different types of contracts
 - Describe the leasing procedure
 - Describe a master lease
 - Work with a lease schedule
- Work Orders
 - Describe the different types of work orders
 - Describe the evolution of a work order

- Track work orders
- Software Asset Management
 - Identify who should be involved in the management of the software
 - Describe the purpose and benefits of software management
 - Implement software management
 - Describe the software license
 - Install the software
 - Describe software counters
 - Ensure that the software is in compliance
 - Manage software contracts
 - Manage software license and installations
 - Define user rights and add and remove software
 - Manage software license compliance
 - Describe software counters
- Configuring Crystal Reports
 - Describe the required components of Crystal Reports
 - Identify the key points of the installation
 - Locate the stored reports
 - Describe how reports are referenced
 - Summarize the limitations of the integration

REQUIREMENTS:

- AM120 Asset Manager 9.x Essentials

Difficulty level



CERTIFICATE:

The participants will obtain certificates signed by Micro Focus (course completion).

This course prepares you also for such related Micro Focus certification exams: ATP: HPE Asset Manager 9.x Software Exam ID: HP0-M59 and ASE: Asset Manager 9 Implementation Exam ID: HP0-M96.

TRAINER:

Authorized Micro Focus Trainer