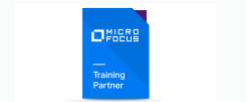


Training: Micro Focus OMi110 - Operations Manager for Operators



TRAINING GOALS:

Operations Manager i (OMi) is the core component of the Operations Bridge solution. This five-day, entry level, instructor-led training course offers technical personnel, who are new to Operations Bridge and Operations Manager i (OMi), the opportunity to develop hands-on experience in applying the fundamental principles, methodologies, and capabilities for managing events using OMi. This course includes hands-on labs that use version 10.62 of the OMi software.

Upon successful completion of this course, you should be able to:

- Use OMi to effectively identify, prioritize, and resolve events
- Create event dashboards to meet the information needs of specific users
- Describe Configuration Item (CI) resolution and correlation
- Identify the health of services and technology components based on Health Indicators (HIs) and Key Performance Indicators (KPIs) presented in Omi
- Create and use OMi performance dashboards
- Create and use OMi tools

Audience/Job Roles

This course is recommended for application or system support personnel or anyone who needs an overview of the capabilities of OMi.

CONSPECT:

- Course Overview
 - Course objectives
 - Class logistics
 - The lab environment
 - Additional course information
 - Course schedule
- OMi Overview
 - Use Enterprise Event Management
 - Describe the purpose of an Operations Bridge

- Describe how an Operations Bridge enables team members to collaborate effectively
- List the components of HPE's Operations Bridge
- Identify the primary features and capabilities of OMi
- List the data collectors that provide data to OMi
- OMi Navigation
 - Identify OMi operator workflow
 - Access the OMi UI
 - Use the Event Browser
 - List the primary event attributes displayed in the Event Browser
 - Use event filters to locate events of interest
- Operator Workflow
 - Assess events
 - Select and analyze events using the General tab
 - Use other tabs to analyze events
 - Use Run Books
 - Remediate an event
 - Use event browser options
- Health Perspective
 - Define Health Perspective highlights and menus
 - Access HI and KPI details
 - View various reports in the Health Perspective
 - Find visible and hidden CIs
 - Use Health Top View options
- Indicator Overview
 - Use HIs, KPIs, and ETIs to:
 - Determine health
 - Identify indicator types and their relationships
 - Set the state of each type of indicator and propagate it
 - Present CI health using indicators
- Performance Dashboards
 - Access performance dashboards
 - Use display control features
 - Use multiple methods to select time ranges
 - Export performance dashboard data
 - Share a link to a dashboard with others
 - View real-time data

- View event overlay data
- Create a performance dashboard favorite
- Use comparison dashboards to compare CIs
- Create a dashboard
- Add a parameter to a dashboard
- Map dashboards to appropriate CI types
- OMi Tools
 - Access and use OMi tools
 - Create OMi tools
 - Define OMi tool authorization
- Operations Bridge Overview
 - Identify how IT organizations can transition from a cost function to a value creator
 - Define the Operations Bridge approach to addressing those challenges
 - Use the applications that comprise the Operations Bridge solution
- Monitoring Dashboards
 - Identify typical use cases for OMi monitoring dashboards
 - Use OOTB monitoring dashboards provided with OMi
 - Access monitoring dashboards in My Workspace
 - Create a new monitoring dashboard
 - Create a new My Workspace page containing a monitoring dashboard

REQUIREMENTS:

To be successful in this course, you should have the following prerequisites or knowledge:

- IT operations principles and practices
- Systems and network administration
- Industry-standard operating systems
- Network, system, and application monitoring principles and practices

Difficulty level



CERTIFICATE:

The participants will obtain certificates signed by Micro Focus (course completion).

TRAINER:

Authorized Micro Focus Trainer.