

## Training: Micro Focus OMi110 - Operations Manager for Operators



### TRAINING GOALS:

Operations Manager i (OMi) is the core component of the Operations Bridge solution. This five-day, entry level, instructor-led training course offers technical personnel, who are new to Operations Bridge and Operations Manager i (OMi), the opportunity to develop hands-on experience in applying the fundamental principles, methodologies, and capabilities for managing events using OMi. This course includes hands-on labs that use version 10.62 of the OMi software.

Upon successful completion of this course, you should be able to:

- Use OMi to effectively identify, prioritize, and resolve events
- Create event dashboards to meet the information needs of specific users
- Describe Configuration Item (CI) resolution and correlation
- Identify the health of services and technology components based on Health Indicators (HIs) and Key Performance Indicators (KPIs) presented in Omi
- Create and use OMi performance dashboards
- Create and use OMi tools

### Audience/Job Roles

This course is recommended for application or system support personnel or anyone who needs an overview of the capabilities of OMi.

### CONSPECT:

- Course Overview
  - Course objectives
  - Class logistics
  - The lab environment
  - Additional course information
  - Course schedule
- OMi Overview
  - Use Enterprise Event Management
  - Describe the purpose of an Operations Bridge

- Describe how an Operations Bridge enables team members to collaborate effectively
- List the components of HPE's Operations Bridge
- Identify the primary features and capabilities of OMi
- List the data collectors that provide data to OMi
- OMi Navigation
  - Identify OMi operator workflow
  - Access the OMi UI
  - Use the Event Browser
  - List the primary event attributes displayed in the Event Browser
  - Use event filters to locate events of interest
- Operator Workflow
  - Assess events
  - Select and analyze events using the General tab
  - Use other tabs to analyze events
  - Use Run Books
  - Remediate an event
  - Use event browser options
- Health Perspective
  - Define Health Perspective highlights and menus
  - Access HI and KPI details
  - View various reports in the Health Perspective
  - Find visible and hidden CIs
  - Use Health Top View options
- Indicator Overview
  - Use HIs, KPIs, and ETIs to:
    - Determine health
    - Identify indicator types and their relationships
    - Set the state of each type of indicator and propagate it
    - Present CI health using indicators
- Performance Dashboards
  - Access performance dashboards
  - Use display control features
  - Use multiple methods to select time ranges
  - Export performance dashboard data
  - Share a link to a dashboard with others
  - View real-time data

- View event overlay data
- Create a performance dashboard favorite
- Use comparison dashboards to compare CIs
- Create a dashboard
- Add a parameter to a dashboard
- Map dashboards to appropriate CI types
- OMi Tools
  - Access and use OMi tools
  - Create OMi tools
  - Define OMi tool authorization
- Operations Bridge Overview
  - Identify how IT organizations can transition from a cost function to a value creator
  - Define the Operations Bridge approach to addressing those challenges
  - Use the applications that comprise the Operations Bridge solution
- Monitoring Dashboards
  - Identify typical use cases for OMi monitoring dashboards
  - Use OOTB monitoring dashboards provided with OMi
  - Access monitoring dashboards in My Workspace
  - Create a new monitoring dashboard
  - Create a new My Workspace page containing a monitoring dashboard

## REQUIREMENTS:

To be successful in this course, you should have the following prerequisites or knowledge:

- IT operations principles and practices
- Systems and network administration
- Industry-standard operating systems
- Network, system, and application monitoring principles and practices

## Difficulty level



## CERTIFICATE:

The participants will obtain certificates signed by Micro Focus (course completion).

## TRAINER:

Authorized Micro Focus Trainer.