Training: Palo Alto Networks
EDU-330 Firewall: Troubleshooting

paloalto Authorized Global Training Partner

TRANING TERMS

2026-12-07 | 3 days | Virtual Classroom *(Special offers)*
2026-12-09 | 3 days | Virtual Classroom *(Special offers)*

TRAINING GOALS:

The Palo Alto Networks Firewall: Troubleshooting course is three days of instructor-led training that will help you:

- Investigate networking issues using firewall tools including the CLI
- Follow proven troubleshooting methodologies specific to individual features
- Analyze advanced logs to resolve various real-life scenarios
- Solve advanced, scenario-based challenges

Objectives

Successful completion of this three-day, instructor-led course will enhance the participant's understanding of how to troubleshoot the full line of Palo Alto Networks Next-Generation Firewalls. Participants will perform hands-on troubleshooting related to the configuration and operation of the Palo Alto Networks firewall. Completion of this class will help participants develop an in-depth knowledge of how to troubleshoot visibility and control over applications, users, and content.

Target Audience

Security Engineers, Security Administrators, Security Operations Specialists, Security Analysts, Network Engineers, and Support Staff

CONSPECT:

- Tools and Resources
- Flow Logic
- Packet Captures
- Packet-Diagnostics Logs
- Host-Inbound Traffic
- Transit Traffic

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- System Services
- Certificate Management and SSL Decryption
- User-ID
- GlobalProtect
- Support Escalation and RMAs
- Next Steps

REQUIREMENTS:

Participants must complete the EDU-210 Firewall Essentials: Configuration and Management course. Participants must have strong practical knowledge of routing and switching, IP addressing, and network security concepts, and at least six months of on-the-job experience with Palo Alto Networks firewalls.

Difficulty level



CERTIFICATE:

The participants will obtain certificates signed by Palo Alto Networks (course completion).

This course also helps you prepare for the Palo Alto Networks Certified Network Security Engineer (PCNSE). Palo Alto Networks certification exams are offered at Pearson Vue test centers worldwide https://home.pearsonvue.com/paloaltonetworks

TRAINER:

Palo Alto Networks Certified Security Platform Instructor (PCSPI)

ADDITIONAL INFORMATION:

Authorized Courseware

Each attendee will receive a student guide and lab exercise guide in the form of a secure PDF. Students will access these materials by creating an account with a third party platform, Kortext, hosted by fulfilment supplier.

Training Credit

Palo Alto Networks Training Credits allow you a single point of purchase for training for use throughout the year. Training credits are redeemable by all employees within an organization for any Palo Alto

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Networks open enrollment, private on-site, or online course offered by our Authorized Training Partners (ATPs). Compendium CE accept the Training Credits issued by Palo Alto Networks. To sign-up for a course and pay using training credits, please contact with our sales team: szkolenia@compendium.pl

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