

Training: Extreme Networks  
Extreme Switching - Troubleshooting

## TRAINING GOALS:

Students will learn troubleshooting methodology as well as the troubleshooting toolkit available to Network Engineers and ExtremeXOS/SwitchEngine Administrators. This knowledge will be reinforced through actual hands-on experience with networking equipment in a lab environment, where students will perform real world tasks.

### Course Objectives

Upon completion of this course, students will have gained the working knowledge to:

- Determine whether an issue is network related or not
- Diagnose ExtremeXOS/SwitchEngine and the network with built-in tools
- Resolve frequently met issues
- Collect support data and open case in GTAC
- Earn a learning credential on the Professional Programme training path

### Audience

This course is aimed at individuals who are responsible for the maintenance and troubleshooting of the Extreme Networks family of ExtremeXOS/SwitchEngine switches.

## CONSPECT:

- Troubleshooting Mindset
- Troubleshooting Toolset
- L1 Network Issues
- L2 Network Issues
- L3 Network Issues
- GTAC Case Preparation

## REQUIREMENTS:

You must be certified in Extreme Switching - Installation and Configuration

### Difficulty level



## CERTIFICATE:

Participants who pass the assessment will receive a certificate signed by Extreme Networks - Extreme Certified Associate in Extreme Switching - Troubleshooting

## TRAINER:

Authorized Extreme Networks Trainer.