

Training: Extreme Networks

# ExtremeCloud™ IQ - Site Engine - Troubleshooting



### TRAINING GOALS:

Students will gain basic troubleshooting understanding and the tools available within ExtremeCloud™ IQ – Site Engine to troubleshoot network outages to common end-user issues. Students have these concepts reinforced with a hands-on lab experience working with a pre-configured network.

### Course Objectives

Upon completion of this course, students will have gained the working knowledge to:

- o Identify and isolate network faults
- Identify and isolate end-user issues
- Create custom alarms and reports

#### Audience

This course is designed for individuals responsible for the overall network management using XIQ-SE, Extreme Analytics, Extreme Policy, and Extreme Control.

#### CONSPECT:

- How to Troubleshoot
- Administration
- Diagnostics
- Device
- End-user
- o GitHub
- Alarms and Events
- GTAC Case Preparation

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## **REQUIREMENTS:**

You must be certified in ExtremeCloud™ IQ - Site Engine - Installation and Configuration.

The XIQ-SE courses are recommended to be taken in the following order: Installation and Configuration, Management, Advanced Configuration, and Troubleshooting. Students should possess an understanding of network fundamentals, and general network management concepts, as well as network security concepts and technologies.

In addition, Extreme Networks recommends the following courses prior to enrolling in the XIQ-SE courses:

- Campus Switching
- o Extreme Cloud IQ Controller

# Difficulty level

#### **CERTIFICATE:**

Participants who pass the assessment will receive a certificate signed by Extreme Networks - Extreme Certified Associate in ExtremeCloud $^{\text{m}}$  IQ - Site Engine - Troubleshooting

## TRAINER:

Authorized Extreme Networks Trainer.

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