

## Training: Extreme Networks ExtremeCloud™ IQ - Controller - Troubleshooting



### TRAINING TERMS

2025-06-20 | 1 day | Virtual Classroom

### TRAINING GOALS:

This course provides guidance on troubleshooting common wireless issues using ExtremeCloud™ IQ - Controller. It also provides tips and tricks on troubleshooting common errors within ExtremeCloud™ IQ - Controller such as API errors, or issues with applications.

#### Course Objectives

Upon completion of this course, students will have gained the working knowledge to:

- Understand wireless issues and how to detect them
- More effectively troubleshoot wireless
- Diagnose common application problems
- Diagnose API errors
- Create custom reports and dashboards

#### Audience

This course is designed as the first step for individuals responsible for the installation, configuration and management of the ExtremeCloud™ IQ - Controller.

### CONSPECT:

- Troubleshooting Tips
- Device Connectivity
- Wireless Client Issues
- Performance Issues
- Application Problems
- API Issues

## REQUIREMENTS:

You should already possess a learning credential for ExtremeCloud™ IQ - Controller - Installation and Configuration.

## Difficulty level



## CERTIFICATE:

Participants who pass the assessment will receive a certificate signed by Extreme Networks - Extreme Certified Associate in ExtremeCloud™ IQ - Controller - Troubleshooting

## TRAINER:

Authorized Extreme Networks Trainer.