

Training: Symantec  
ProxySG 6.6 Diagnostics and Troubleshooting

FORM OF TRAINING	MATERIALS	PRICE	DURATION
Traditional	Digital materials	1000 USD	1 day
Traditional	CTAB Tablet	1130 USD	1 day
Distance learning	Digital materials	1000 USD	1 day
Distance learning	CTAB Tablet	1000 USD	1 day

## LOCATIONS

Krakow - 5 Tatarska Street, II floor, hours: 9:00 am - 4:00 pm  
Warsaw - 17 Bielska Street, hours: 9:00 am - 4:00 pm

## TRAINING TERMS

2019-10-28 | 1 day | Warszawa

## TRAINING GOALS:

The **ProxySG 6.6 Diagnostics and Troubleshooting** course provides a structured approach to diagnosing and solving common troubleshooting issues related to ProxySG deployments. The course will emphasize hands-on experience, with extensive opportunities to build competency in the use of the powerful diagnostic tools available on the ProxySG.

## Course Objectives

By the completion of this course, you will be able to:

- Describe the troubleshooting methodology as recommended by Symantec.
- Diagnose and solve a variety of access and performance issues using tools such as sysinfo files, packet captures, and policy traces.

## Who Should Attend:

- The ProxySG 6.6 Diagnostics and Troubleshooting course is intended for students who wish to gain familiarity with ProxySG troubleshooting techniques and tools.

This course includes practical hands-on exercises that enable you to test your diagnostic skills in a working environment.

## CONSPECT:

- ProxySG Secure Web Gateway— Overview of Typical Troubleshooting Issues
  - Overview of common issues related to internal resources, external dependencies, SSL interception, and policy efficiency
  - Introduction to how to use sysinfo files to gain useful troubleshooting information
- Troubleshooting Issues Related to External Dependencies
  - Methods for diagnosing and solving authentication issues
  - Methods for diagnosing and solving DNS issues
- Troubleshooting SSL Interception Issues
  - Methods for diagnosing and solving issues related to SSL interception
- Troubleshooting Performance Issues Related to Policy Efficiency
  - Methods for optimizing performance through tips for creating more efficient policies

## REQUIREMENTS:

- This course assumes that students have completed the ProxySG 6.6 Administration course.

## Difficulty level



## CERTIFICATE:

The participants will obtain certificates signed by Symantec. (course completion).

## TRAINER:

Authorized Symantec Trainer.