

Training: Apple
macOS Support Essentials 10.14 (Mojave)

FORM OF TRAINING	MATERIALS	PRICE	DURATION
Traditional	Hardcopy	775 EUR	3 days
Traditional	CTAB Tablet	875 EUR	3 days

LOCATIONS

Krakow - 5 Tatarska Street, II floor, hours: 9:00 am - 4:00 pm

Warsaw - 17 Bielska Street, hours: 9:00 am - 4:00 pm

TRAINING TERMS

2019-09-16 | 3 days | Warszawa

2019-10-07 | 3 days | Kraków

2019-12-09 | 3 days | Warszawa

TRAINING GOALS:

macOS Support Essentials 10.14 (Mojave) is a three-day course that teaches the best ways to support **macOS Mojave** users. The course includes lectures, demonstrations, group discussions, and hands-on exercises that provide real-world experience.

What you'll learn:

- How to use **macOS Mojave** tools and resources to troubleshoot **macOS Mojave**
- **macOS Mojave** features and functionality, including how to find more information
- How to prepare for **Apple Certified Support Professional (ACSP) 10.14** certification.

Audience:

- People who manage computer networks or computer labs that run **macOS**
- People who support Mac users.

CONSPECT:

- Installation and Configuration
 - Update, upgrade, and reinstall macOS Mojave. Set up and configure macOS on an individual Mac. It introduces the command-line interface and macOS Recovery.
- User Accounts

- Manage user accounts, user home folders, macOS security and password changes.
- File Systems and Storage
 - Manage file systems, storage, encryption, permissions, and file sharing.
- Data Management
 - Use hidden items, shortcuts, file archives, metadata, and Spotlight. Manage system resources and Time Machine.
- Apps and Processes
 - Install, manage, and troubleshoot apps. Manage documents.
- Network Configuration
 - Manage basic and advanced network settings. Troubleshoot network issues.
- Network Services
 - Manage network services, host sharing, and a personal firewall.
- System Management
 - Manage printers and scanners. Troubleshoot peripherals, startup, and other system issues

REQUIREMENTS:

- macOS knowledge
- Basic computer navigation skills

Difficulty level



CERTIFICATE:

The participants will obtain **certificates** signed by **Apple**.

TRAINER:

Authorized Apple Trainer.