Training: Extreme Networks
Extreme Switching - Troubleshooting

TRAINING GOALS:

Students will learn troubleshooting methodology as well as the troubleshooting toolkit available to Network Engineers and ExtremeXOS/SwitchEngine Administrators. This knowledge will be reinforced through actual hands-on experience with networking equipment in a lab environment, where students will perform real world tasks.

Course Objectives

Upon completion of this course, students will have gained the working knowledge to:

- Determine whether an issue is network related or not
- Diagnose ExtremeXOS/SwitchEngine and the network with built-in tools
- Resolve frequently met issues
- Collect support data and open case in GTAC
- Earn a learning credential on the Professional Programme training path

Audience

This course is aimed at individuals who are responsible for the maintenance and troubleshooting of the Extreme Networks family of ExtremeXOS/SwitchEngine switches.

CONSPECT:

- Troubleshooting Mindset
- Troubleshooting Toolset
- L1 Network Issues
- L2 Network Issues
- L3 Network Issues
- GTAC Case Preparation

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REQUIREMENTS:

You must be certified in Extreme Switching - Installation and Configuration

Difficulty level



CERTIFICATE:

Participants who pass the assessment will receive a certificate signed by Extreme Networks - Extreme Certified Associate in Extreme Switching - Troubleshooting

TRAINER:

Authorized Extreme Networks Trainer.

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