Training: Extreme Networks
ExtremeCloud™ IQ - Controller - Troubleshooting

TRAINING GOALS:

This course provides guidance on troubleshooting common wireless issues using ExtremeCloud™ IQ – Controller. It also provides tips and tricks on troubleshooting common errors within ExtremeCloud™ IQ – Controller such as API errors, or issues with applications.

Course Objectives

Upon completion of this course, students will have gained the working knowledge to:

- Understand wireless issues and how to detect them
- More effectively troubleshoot wireless
- Diagnose common application problems
- Diagnose API errors
- Create custom reports and dashboards

Audience

This course is designed as the first step for individuals responsible for the installation, configuration and management of the ExtremeCloud™ IQ – Controller.

CONSPECT:

- Troubleshooting Tips
- Device Connectivity
- Wireless Client Issues
- Performance Issues
- Application Problems
- API Issues

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REQUIREMENTS:

You should already possess a learning credential for ExtremeCloud™ IQ - Controller - Installation and Configuration.

Difficulty level



CERTIFICATE:

Participants who pass the assessment will receive a certificate signed by Extreme Networks - Extreme Certified Associate in ExtremeCloud™ IQ - Controller - Troubleshooting

TRAINER:

Authorized Extreme Networks Trainer.

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