Training: Extreme Networks
ExtremeControl - Troubleshooting

TRAINING GOALS:

Students will learn troubleshooting methodology as well as the troubleshooting toolkit a security engineer and ExtremeControl administrator can use. This knowledge will be reinforced through actual hands-on experience with networking equipment in a lab environment, where students will perform real world tasks.

Course Objectives

Upon completion of this course, students will have gained the working knowledge to:

- Determine whether an issue is client related or not
- Diagnose ExtremeControl engine and the AAA setup with built-in tools
- Collect support data and open case in GTAC
- Earn a learning credential on the Professional Program training path

Audience

This course is designed as troubleshooting training for individuals responsible for maintaining the ExtremeControl within ExtremeCloud IQ – Site Engine suite, as well as AAA framework in an organization.

CONSPECT:

- Troubleshooting Mindset
- Troubleshooting Toolset
- General Troubleshooting
- Authentication Issues
- Authorization Issues
- End-System Issues
- Captive Portal Issues
- GTAC Case Preparation

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REQUIREMENTS:

Students should already possess a learning credential for ExtremeControl - Installation and Configuration.

Difficulty level



CERTIFICATE:

Participants who pass the assessment will receive a certificate signed by Extreme Networks - Extreme Certified Associate in ExtremeControl - Troubleshooting

TRAINER:

Authorized Extreme Networks Trainer.

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