

Training: PRINCE2®  
Scrum Master II**TRAINING TERMS**

2025-07-24 | 2 days | Kraków / Virtual Classroom  
2025-08-28 | 2 days | Warszawa / Virtual Classroom

**TRAINING GOALS:****Training + exam included**

At this qualification level, candidates will be introduced to concepts, terms, principles and tools used in the Scrum framework and gain a deep understanding of Scrum best practices as well as a level of expertise that goes beyond a typical team leader or project manager through a unique combination of case studies, storytelling, and practical learning based on the real-life challenges that Scrum Masters face.

Holders of the PeopleCert SCRUM Master II certification, will be able to demonstrate their knowledge, understanding and practical application of:

- The true extent of what it means to think and act in an Agile way
- The mastery of the Scrum framework centered around the integration of roles, events, and Scrum artifacts, including and supporting the product backlog and sprint backlog
- The many soft skills necessary for the Scrum Master, such as servant leadership, facilitation, coaching and mentoring, problem solving, and removing impediments
- The key skills related to visual management for increasing transparency, inspection, and adaptation for success with your projects
- The importance of team dynamics, self-organizing, team building, and virtual teams
- The most important skills for successful Scrum Masters that are applied through different Scrum events from initial planning to the final retrospective
- The crucial strategies for scaling Scrum projects with multiple teams and complex products

**CONSPECT:**

- Agile and Scrum
  - Introduction to Agile and Scrum
  - Use of an Agile Approach
- Skills Required by a Scrum Master

- Servant Leadership
- Facilitator
- Coaching
- Teaching and Training
- Communication
- Listening
- Impediments
- Problem Solving and Root Cause Analysis
- Organizational Change and Transition Management
- Additional Skills
- Team Dynamics
  - Team Development
  - Self-Organizing Teams
  - Co-Located and Virtual Teams
- The Scrum Framework
  - Scrum Events
  - Strategic Alignment: The Business Case
  - Product Backlog Refinement
  - Release Planning
  - The Sprint
- Visual Management
- Scaling Scrum
  - The Purpose of Scaling Scrum
  - Roles in Scaling Scrum
  - Scaled Artifacts and Events
- Exam session - carried out on the basis of a voucher, outside the Learning Center

## REQUIREMENTS:

There are no formal prerequisites for participants.

## Difficulty level



## CERTIFICATE:

Scrum Product Owner I exam is a proctoring on-line exam with 40 Multiple Choice Questions. To pass an exam participants need to gain 28 marks out of 40. Exam duration is 60 minutes. For non-native speakers or candidates with a disability, an additional 15 minutes of extra time is allowed.

## TRAINER:

Authorized PeopleCert Trainer